



Renewals: What You Need to Know

TennCare must see if you still qualify for coverage each year. Coverage means TennCare, CoverKids, Medicare Savings Plan, or Katie Beckett.

+ What can you do now to get ready?

1. **Make sure TennCare has your correct contact information.** You can update it using TennCare Connect or by calling 855-259-0701. Don't have a TennCare Connect account? You can create one at TennCareConnect.tn.gov and link the account to your case. You can also opt-in for text and email alerts.
2. **Find your renewal date.** Your renewal date is due once per year. Find your renewal date online from your [TennCare Connect](#) account or by calling 855-259-0701. For instructions on finding your renewal date online, visit tn.gov/tcrenew.
3. **Open and respond** to all mail from TennCare. You must complete all the steps by your renewal date, or your coverage will end.

How to find your renewal date:

To find your renewal date login to TennCareConnect.tn.gov or call **855-259-0701**. Scan the QR code or visit TN.gov/tcrenew for instructions on finding your renewal date.



+ How to complete the renewal process:

- **Online** at TennCareConnect.tn.gov. Or download and use the TennCare Connect App if you are asked for proof.
- **By Phone** call 855-259-0701.
- **In person** at a Department of Human Services kiosk or to submit your documents to TennCare.
- **Mail** the signed renewal packet to the address listed in the renewal packet.
- **Fax** your completed packet to 855-315-0669.

+ Did you lose your TennCare or CoverKids coverage?

If you or someone in your home loses TennCare or CoverKids, you can enroll in other health insurance for a limited time.

Talk to your employer about health insurance through your work's health insurance plan and tell them you've had a qualifying life event. You may also qualify for a free or low-cost, health plan through healthcare.gov.

Do you think TennCare made a mistake?

You can file an appeal. For more information on filing an appeal visit TN.gov/TennCare or call 855-259-0701.